

QUALITY AND ENVIRONMENTAL POLICY

Supervision and Control S.A.U, in order to reasonably satisfy the expectations and needs, both present and future, of all its customers, and contribute to a sustainable development by demonstrating solid environmental performance, is committed to:

- Ensure that their performances are conducted with full independence, impartiality, integrity and absolute confidentiality.
- Provide a service based on the principles of reliability, efficiency and effectiveness, providing the best possible care to all customers, in regard to treatment, comfort and speed.
- Guarantee the safety of people and goods used during the process of Technical Inspection of Vehicles (MOT), Metro-logical Verification of Taximeters as an authorized Controlling Body and testing of vehicles used for the transport of Perishable Goods.
- Maintain the proper training of all employees of the company, with a continuous training programme.
- Ensure and control the process of the MOT, the Metro-logical Verification of Meters and the testing of vehicles intended for the transport of Perishable Goods, verifying, permanently, the uniformity and adequacy of the performance criteria.
- Maintain the facilities, equipment and operating systems of the MOT stations and cold lab under optimal conditions of use.
- Foster a culture of maintenance of vehicles, in terms of road safety and preservation of the environment.
- Instil responsibility for the Environment to all employees.
- Establish objectives and environmental goals that ensure the continuous improvement of the environmental performance of the company and, therefore a prevention of pollution.
- Comply with applicable legal requirements and with those that, although not legal, are applicable to our activity.
- Reduce as far as possible the consumption of natural resources, achieving greater efficiency in their use and properly manage all of the waste derived from the activity.
- Identify and monitor those processes whose transactions are associated with the generation of the significant environmental aspects.
- Ensure a degree of similar environmental performance in all our suppliers and subcontractors.
- Compliance with the standards UNE-EN ISO / IEC 17020 and 17025, UNE-EN ISO 9001 and 14001, ensuring that the integrity of the Management System is maintained and make sure it continuously improves its efficiency.
- To assure the good professional practice and quality of the Laboratory tests during the service to our customers, guaranteeing that the tests are carried out in accordance with the established methods and with the requirements of the customer.
- Maintain all personnel related to the testing activities of the Laboratory familiar with Management System documentation and participate in the implementation of those policies and procedures in their work.

VALUES

Identity	Adaptation	Sustainability
Collaboration	Initiative	Commitment

Alberto Zalvide Torrente
Managing Director SYC APPLUS